

PROBLEMS ARISING IS NOT THE WORST ... but

...not solving problem thoroughly and let it reoccur would lead to the worst.

- ☒ Do you realize “problem” in you work? The biggest problem would be you don’t know what the “problem” is
 - ☞ We enhance your staffs’ awareness of “problem” and help them obtain kaizen (continuous improvement) mindset.
- ☒ Are you finding causes for “problem” by “intuition” and “experience”?
 - ☞ We provide participants with effective tools to analyze and find root cause.
- ☒ Do departments spend a lot of time on arguing the solutions, but finally you can’t agree on the most efficient one?
 - ☞ We guide participants methods to evaluate and select solutions based on appropriate and comprehensive criteria.
- ☒ Do problems reoccur after you have solved it?
 - ☞ We instruct participants to solve problems with a logical process, so that the same problems don’t arise again.

PROBLEM SOLVING SKILLS (2 days)

★ Understand process of problem solving and be equipped with tools and methods to solve problems effectively★

Training time – Venue	Target
Ho Chi Minh ★ 01-02/12/2022 (Thu-Fri) <ul style="list-style-type: none">▪ Time: 8:30 ~ 16:30▪ Venue: T Floor, Nam Giao 1 Bldg., 261-263 Phan Xich Long, Ward 7, Phu Nhuan Dist..	Staff, Leaders, Managers or candidates for the above position
Course’s information	Objective
Language Vietnamese. Fee 5,000,000 VND/person (Lunch for 2 days incl., VAT excl.) ※For company with 2 – 4 participantst, training fee is discounted 5%; with 5 or more participants, discounted 10%. (Applied separately for training in Ho Chi Minh and in Ha Noi). Method we applied offline training . In case offline training can’t be carried out, we apply online training instead. Participants 28 people (First-come, first-served basic) Registration Fill in the attached “Application form” and send to AIMNEXT via Email.	<ul style="list-style-type: none">▪ Enhance awareness of problem and kaizen (continuous improvement) mindset.▪ Understand logical thinking process, and acquire necessary tools to solve problem.▪ Clarify root cause by logical analysis and find solution to prevent problem reoccurring.
Trainer	Content
Ms. D. T. H. Trang <ul style="list-style-type: none">▪ Graduated Bachelor degree from Copenhagen Business School (Denmark) and Ritsumeikan University (Japan), majoring in International Business Administration & Japanese Language and Culture Language.▪ Graduated Master of Business Administration (MBA) from University of Hawaii (USA).▪ Over 5 years experience working in European automotive manufacturing company, and Japanese consulting firm in Tokyo, Japan. Over 12 years’ experience in executive management’s position. Currently, being General Director of AIMNEXT VIETNAM.▪ Expertise areas: Training on Management Skills, Soft skills, Sales skills, Business skills for Japanese companies; and HR and Management consulting, etc.	Part 1: What is problem? <ul style="list-style-type: none">• Definition of problem• Importance of problem solving Part 2: Process of problem solving <ul style="list-style-type: none">• Step 1: Identify the problem ~ PQCDSMEL (P: Productivity, Q: Quality, C: Cost, D: Delivery, S: Safety, M: Morale, E: Environment, L: Legal)• Step 2: Breakdown the problem ~ Pareto, 4W• Step 3: Set a target ~ SMART• Step 4: Analyze the root causes ~ 5Why, Fish-bone diagram, Why Tree – MECE, 3Gem, etc.• Step 5: Develop countermeasure ~ How Tree• Step 6: Implement countermeasures ~ Gantt chart, 5W1H• Step 7: Evaluate results and process• Step 8: Standardize Part 3 : Summarizing and setting action plan in the next month <i>※ The above content is subject to change without prior notices.</i>

For further information, please kindly contact us via:

AIMNEXT VIETNAM CO., LTD.

Head office: T Floor, Nam Giao 1 Bldg., 261-263 Phan Xich Long,

Ward 2, Phu Nhuan Dist., HCM city.

Rep. Office: Ground Floor, AC Building, Lane No.78, Duy Tan St., Cau Giay Dist., Hanoi

TEL : (028) 3995 8290

Email : training-vn@aimnext.com

URL : www.aimnext.com.vn

In charge : Ms. Giao Ho (English, Vietnamese)
Ms. Ayano Toya (Japanese)

